## Contacts

<table>
<thead>
<tr>
<th>Purpose</th>
<th>Administrator Name and Address</th>
<th>Phone</th>
<th>Website</th>
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<tbody>
<tr>
<td>Enrollment</td>
<td>MyBenefits – MyBenefits Service Center (MBSC) 134 N. LaSalle Street, Suite 2200, Chicago, IL 60602</td>
<td>844-251-1777, 844-251-1778 (TDD/TTY)</td>
<td>mybenefits.illinois.gov</td>
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<tr>
<td>Health Plan</td>
<td>Aetna HMO (Group Number 285654)</td>
<td>855-339-9731, 800-628-3323 (TDD/TTY)</td>
<td>aetnastateofillinois.com</td>
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<td>Aetna OAP (Group Number 285650)</td>
<td>855-339-9731, 800-628-3323 (TDD/TTY)</td>
<td>aetnastateofillinois.com</td>
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<td>Consumer Driven Health Plan (CDHP) - Aetna PPO (Group Number 285658)</td>
<td>855-810-6537</td>
<td>aetnastateofillinois.com</td>
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<td>Quality Care Health Plan (QCHP) - Aetna PPO (Group Number 285658)</td>
<td>855-810-6537</td>
<td>aetnastateofillinois.com</td>
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<tr>
<td></td>
<td>Address for all Aetna Plans: PO Box 981106, El Paso, TX 79998-1106</td>
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<td></td>
<td>BlueAdvantage HMO (Group Number B06800)</td>
<td>800-868-9520, 866-876-2194 (TDD/TTY)</td>
<td>bcbsil.com/stateofillinois</td>
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<td>HMO Illinois (Group Number H06800)</td>
<td>866-876-2194 (TDD/TTY)</td>
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<td>Blue Cross Blue Shield OAP (Group Number 263995)</td>
<td>855-810-6537</td>
<td>bcbsil.com/stateofillinois</td>
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<td></td>
<td>Address for all Blue Cross Plans: PO Box 805107, Chicago, IL 60680-4112</td>
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<td></td>
<td>Health Alliance Medical Plans HMO (Group Number 2001688)</td>
<td>800-851-3379, 800-526-0844 (TDD/TTY)</td>
<td>healthalliance.org/stateofillinois</td>
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<td></td>
<td>3310 Fields South Drive, Champaign, IL 61822</td>
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<td></td>
<td>HealthLink OAP (Group Number 160000)</td>
<td>877-379-5802, 877-232-8388 (TDD/TTY)</td>
<td>healthlink.com/soi/learn-more</td>
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<td>Prescription Drug Plan</td>
<td>CVS Caremark® (for QCHP, CDHP, or OAP Plans)</td>
<td>877-232-8128, 800-231-4403 (TDD/TTY)</td>
<td>caremark.com</td>
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<td></td>
<td>Group Numbers: (QCHP 1400SD3)</td>
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<td></td>
<td>(CDHP 1400SD9)</td>
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<td>(Aetna OAP 1400SCH)</td>
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<td>(BCBSIL OAP 1400SCJ)</td>
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<td>(HealthLink OAP 1400SCF)</td>
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<td><strong>Paper Claims:</strong> CVS Caremark®</td>
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<td></td>
<td>PO Box 52136, Phoenix, AZ 85072-2136</td>
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<td>Mail Order Rx: CVS Caremark®</td>
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<td></td>
<td>PO Box 94467, Palatine, IL 60094-4467</td>
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<td>PO Box 8504, Mason, OH 45040-7111</td>
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<tr>
<td>Dental Plan</td>
<td>Delta Dental of Illinois (Group Number 20240)</td>
<td>800-323-1743, 800-526-0844 (TDD/TTY)</td>
<td>soi.deltadentallil.com</td>
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<tr>
<td></td>
<td>PO Box 5402, Lisle, IL 60532</td>
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<tr>
<td>Life Insurance</td>
<td>MetLife Insurance Company, Group Life Claims PO Box 6100, Scranton, PA 18505</td>
<td>800-880-6394, TTY users, call 711</td>
<td>metlife.com/stateofillinois</td>
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<tr>
<td>Flexible Spending Accounts (FSA) and</td>
<td>Optum Financial</td>
<td>888-469-3363, 800-526-0844 (TDD/TTY)</td>
<td>Optumfinancial.com</td>
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<tr>
<td>Health Savings Accounts (HSA)</td>
<td>PO Box 622317, Orlando, FL 32862-2317</td>
<td>443-681-4602 (fax)</td>
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<tr>
<td>Commuter Savings Program (CSP)</td>
<td>Edenred Benefits Claims Administrator</td>
<td>888-235-9223, 844-878-0594 (TDD/TTY)</td>
<td>login.commuterbenefits.com/</td>
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<tr>
<td></td>
<td>265 Winter Street, 3rd Floor, Waltham, MA 02451</td>
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<tr>
<td>Employee Assistance Program (EAP)</td>
<td>ComPsych Corporation</td>
<td>833-955-3400, 800-697-0353 (TDD/TTY)</td>
<td>guidanceresources.com</td>
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<tr>
<td></td>
<td>455 N. Cityfront Plaza Drive, Chicago, IL 60611</td>
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<td>ComPsych Member Web ID Code: Stateofillinois</td>
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<td>Personal Support Program (PSP – AFSCME EAP)</td>
<td>AFSCME Council 31</td>
<td>800-647-8776, 800-526-0844 (TDD/TTY)</td>
<td>afscme31.org</td>
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<tr>
<td></td>
<td>205 N Michigan 2100, Chicago, IL 60601</td>
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<tr>
<td>State Employees’ Retirement System</td>
<td>2101 South Veterans Parkway</td>
<td>217-785-7444, 866-321-7625 (TDD/TTY)</td>
<td>srs.illinois.gov</td>
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<td></td>
<td>PO Box 19255, Springfield, IL 62794-9255</td>
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<td>State Universities Retirement System</td>
<td>1901 Fox Drive, Champaign, IL 61820</td>
<td>800-275-7877, 800-526-0844 (TDD/TTY)</td>
<td>surs.org</td>
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<tr>
<td></td>
<td>217-378-8800 (direct)</td>
<td>217-378-9800 (fax)</td>
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<tr>
<td>Teachers’ Retirement System (TRS)</td>
<td>2815 West Washington Street</td>
<td>877-927-5877 (877-9-ASK-TRS)</td>
<td>trsil.org</td>
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<tr>
<td></td>
<td>PO Box 19253, Springfield, IL 62794-9253</td>
<td>866-326-0087 (TDD/TTY)</td>
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<tr>
<td>CMS Bureau of Benefits Group Insurance</td>
<td>PO Box 19208, Springfield, IL 62794-9208</td>
<td>800-442-1300, 800-526-0844 (TDD/TTY)</td>
<td>benefitschoice.ill.gov</td>
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